WILD IDEAS INC

REACTOR®
The Best Built Performance Sport Watch …period.

www.reactorwatch.com

DATE: _____

PRODUCT REPAIR FORM

Please print and return this form with your watch so we can expedite the repair process.
Please **write legibly!** Complete every section to ensure the quickest possible service.
We make every effort to repair your watch within 48 hours of receipt and appreciate your business!

PERSONAL INFORMATION *Required*

Name: _____

Address: _____

City, State, Zip: _____

_____

Phone #: _____

Cell #: _____

E-mail: _____

A working email address is critical - please see revised billing info at right

NEW BILLING PROCEDURE:

*Due to credit card security best practices and rules, we no longer collect credit card info for repairs. When your repair is complete, you will receive an email payment link from **Wild Ideas Inc**, and we will be notified to ship your watch back as soon as payment is made.*

If for technical reasons we cannot process payment via email, a payment link can be sent via text message to your mobile phone with your consent:

☐ ***I consent to receiving text messages about this service***
Reactor will not share your mobile number or send promotional text messages

Model # and style being returned: _____ *(Style # and name can be found on case back)*

Dealer purchased from: _____ ***Date of Purchase:*** _____

I authorize the below amount to proceed with my repair order

☐ ***$50 or Less*** ☐ ***$100 or Less*** ☐ ***$150 or Less***

Please describe problem with your watch: _____

_____

_____

_____

_____

_____

_____

SHIPPING INSTRUCTIONS

1) Complete this form and be sure to include it with your watch!
2) Carefully pack ONLY your watch *(do not include the original package).*
3) Ship it WITH insurance to the address below.

REACTOR WATCH
ATTN REPAIRS
29653 AGOURA RD
AGOURA HILLS CA 91301

GENERAL BATTERY SERVICE

General battery replacement is $30 for the first, and $15 for each additional watch. Your watch will also be polished and steam cleaned as a courtesy.

☐ ***Please replace battery***

Return shipping is $12 for up to three watches in the USA. International rates start at $35.